

# HOW TO FIND A LEAK



**Look** for damp patches, pooling water or cracked concrete in the garden, lawn or driveway during dry weather.

**Look** under the house, shine a torch on pipes and on the ground to check for drips or wet spots.



**Look** for drips or wet areas at your taps and behind appliances like the dishwasher and washing machine.



**Look** for mould or dampness on floors and walls.

**Listen** for running water within your property when no taps, hoses, whiteware or showers are turned on.



**Look** for a slow drip or trickle running down the back of your toilet bowl.

**Listen** for the toilet refilling when it's not in use.

**Toilet leaks** are common and will quickly increase your water bill. To check, place a square of toilet paper to the back of the bowl (avoid doing this directly after flushing though). If water spreads onto the toilet paper, you have a leak.



**Look** for water dripping from the overflow pipe if you have a low pressure cylinder.



**Look** for wet patches around your hot water system.

## WHO IS RESPONSIBLE?

Leaks on or in your property are the owner's responsibility. Keep the plumber's invoice if you have a large leak repaired as you may be able to apply for a leak allowance. Find the application at [ecomatters.org.nz/leak](http://ecomatters.org.nz/leak)

Leaks at the water meter or a damaged water meter will be repaired by Watercare. Call **09 442 2222** or email [info@water.co.nz](mailto:info@water.co.nz)