

HOW TO FIND A LEAK



Look for damp patches, pooling water or cracked concrete in the garden, lawn or driveway during dry weather.

Look under the house, shine a torch on pipes and on the ground to check for drips or wet spots.



Look for drips or wet areas at your taps and behind appliances like the dishwasher and washing machine.



Look for mould or dampness on floors and walls.

Listen for running water within your property when no taps, hoses, whiteware or showers are turned on.



Look for a slow drip or trickle running down the back of your toilet bowl.

Listen for the toilet refilling when it's not in use.

Toilet leaks are common and will quickly increase your water bill. To check, place a square of toilet paper to the back of the bowl (avoid doing this directly after flushing though). If water spreads onto the toilet paper, you have a leak.



Look for water dripping from the overflow pipe if you have a low pressure cylinder.



Look for wet patches around your hot water system.

WHO IS RESPONSIBLE?

Leaks on or in your property are the owner's responsibility. Keep the plumber's invoice if you have a large leak repaired as you may be able to apply for a leak allowance. Find the application at ecomatters.org.nz/water

Leaks at the water meter or a damaged water meter will be repaired by Watercare. Call 09 442 2222 or email info@water.co.nz